



Presidents Corner

At the last World Workplace, I went to a one of the breakout sessions dealing with IFMA research. What this entailed was information as to how they put together the benchmark books. Of particular interest to me was one of the slides that stated the age of facility managers today. Age 29 or less (2.4%), 30's(18%), 40's(40.8%), 50's (33.6%) and the sixties (5.2%). If one looks at the numbers you can see that almost 80% of the facility managers are part of the "baby-boom" era and will be retiring within the next 20 years. Who will be filling that huge void?

On November 13, John Morrison, Rick VandeKerkhoff and myself made a visit to Ferris State University in Big Rapids to visit the student chapter. The purpose was to introduce ourselves and put a face with the name, but also to have some dialogue as to where they see themselves fitting in. We had a great time getting to know the students and also learned from them what was on their minds as far as future employment opportunities etc. They expressed concerns about a soft job market and getting jobs after college. We also had some discussions about the future of Facility Management and what it could look like in the future.

As a chapter we are committed to encourage these folks and to help where we can. One of the initial steps would be to find chapter members that would be willing to be "shadowed" for a period of time. This would allow the students to see different areas of facility management. If you are willing to do this please give me a

call 616.654.8988 and I will arrange with the student chapter. We also are in the process of setting up a web page that will be used for our student to post their résumé's. The chapter is committed to assist these folks in any way they can, after all, they will be taking our place someday.

dave kuiper



CFM Review Session - A Big Hit

Some of us recently decided we wanted something special for the holiday season. Our CFM designation! With the help of Ken Meines and KC Mitchell, our chapters two newest CFM's, we started a CFM review in October, which culminated in a two day review put on by Mark Kischner from the Northern Illinois chapter. This was a tremendous success as 14 of your members attended. If all of these members attain their CFM, our chapter will easily continue to have the highest percentage of CFM's in the world! More importantly, they will have achieved the highest designation out there for professionals in our field. Give a word of encouragement to the following members. Even better, give them some of the answers!

Jim VanSingle	Ken Pontius	Al Jano
Del Lankheet	John Morrison	Steve Horner
Matt Larsen	Russ Eftink	Mike Newman
Kelly Israels	Matt Breymyer	Dan Leslie
Maurice Moorehead	Rick VandeKerkhoff	

Let's wish them all the best in their pursuit!!!

Congratulations New CFM!!!

Well, the CFM Review Session investment has already paid off for one of our fellow members. Del Lankheet from Herman Miller in Zeeland, Michigan recently took and passed the 8 hour CFM exam in December 2003. We are looking forward to publishing more of these announcements when other members take and pass the CFM exam. Way to go Del!



Request for Submissions...

If you have a topic or article that you would like published in our newsletter, please submit them electronically to:

Jim Corby at jcorby@steelcase.com.

CSI Product Show Coming in March '04

The Construction Specification Institute is announcing the CSI/AIA Construction & Design Professionals' Expo planned for Thursday March 25, 2004 from 3:00-8:00pm at the Pinnacle Center in Hudsonville, Michigan. This years show will have nearly 66 exhibitor's booths. There will be trades ranging from pre-cast concrete structures to roofing; from windows & doors to specialty signage. They anticipate flooring, security, lighting, cabinetry and counter tops, mechanical/HVAC, general contractors and architectural/engineering firms among others to be represented. This is a time for building owners and operators, architects, engineers, facility managers and product representatives to mingle, talk and build business relationships.

For more information on the show, contact Bill Smith at (616)456-4623 or email at bsmith@ci.grand-rapids.mi.us.

Fall Programs in Review

Looking back at the last quarter or so, I hope that you've enjoyed the programs provided so far. Jim Hickey's September presentation on "Leadership in Facility Management" was spectacular. We invited members from other associations including AIA, IIDA, CoreNet, AFE and BOMA and drew an audience of nearly 40 attendees.

The tour at Union Station was hosted by Robert Grooters Development in October was not only informational, but TASTIE! We learned about the corporate tax benefits that a Renaissance Zone building can offer.

In November, Jason Wells from CFI really filled us in on "Technology in the Workplace". The Fall programs ended with the popular New Member/Toys for Tots luncheon in early December in which nearly 50 toys were donated for needy children in West Michigan. Centennial Country Club served a nice soup and sandwich buffet and we capped it off with an open forum discussion led by chapter President, Dave Kuiper. Thanks to all who attended the programs and especially those who donated a Christmas toy!

Enjoy your holidays and best wishes to you and your families!

Rick Vande Kerkhoff

What's In Store for 2004?

Coming up in January, Janice Kitchen is hosting us at Fishbeck, Thompson, Carr and Huber for an informational session on Leed Certification. For February we are looking at another tour, possibly at an award winning "Green" Herman Miller facility in Holland, Michigan. March of course is our annual Scholarship and Awards Banquet.. In April we'll be heading south once again to visit our members in the Kalamazoo, Battle Creek and Benton Harbor area. More details will follow in a program announcement.

As always, if you'd like to provide a topic, speaker or tour, I'm open for suggestions. Just call or email me!

Rick Vande Kerkhoff

Name Our Newsletter Contest

One of our goals when starting this newsletter back in April was to get members involved. So how can you get involved, how about by naming the IFMA West Michigan Chapter newsletter! If you have any ideas on a name that you think fits our newsletter please email those suggestions to me at jcorby@steelcase.com. All suggestions must be submitted by March 1, 2004. The West Michigan Board will review and select the winner. The winner will be announced at the March Scholarship Awards Banquet and will win an IFMA West Michigan Chapter polo shirt. Good Luck!

When you're ready,
we'll meet you half way.



Join Now
50% Off*
Service Fee

or exchange as first visit for equal amount

Curves is 30-minute fitness, commonsense weight loss, and all the support you need to achieve your goals.

Curves

The power to amaze yourself.™

(616)365-1770
5366 Plainfield Ave NE
Grand Rapids, MI 49525

(616) 374-8630
938 Fourth Avenue
Lake Odessa, MI 48849

www.curvesinternational.com

*Offer based on first visit enrollment, minimum 12 mo. c. d. program.

Protect Yourself from Potential Liability – Learn Safe Handling of Hazardous Building Materials

On March 9, 2004 at the Laurel Manor in Livonia, the Michigan DEQ presents *Handling Hazardous Building Materials: How to Stay Safe and Be Environmentally Friendly*, a workshop & vendor expo for those who construct, de-construct, own, operate, maintain, renovate, repair, demolish, and regulate buildings. Proper handling of hazardous substances is crucial to protecting the health of workers and local residents and protecting air, water, and soil from contamination.

Hazardous substances such as lead, asbestos, polychlorinated biphenyls (PCBs), and mercury can be found in fluorescent light bulbs, high intensity discharge lamps, thermostats, wall switches, lighting ballasts, batteries, lead roof flashings, and lead objects such as lead pipes and painted surfaces. Improper handling of building components that contain hazardous substances pose serious threats to human health and the natural environment.

Lead poisoning can result in problems with speech, learning, behavior, mental processing, attention, anemia, tooth-damage, blood pressure, reproduction, kidney function, premature births, low birth rates, miscarriage, still birth, and nervous system damage resulting in seizures, coma, and death. Asbestos exposure can cause lung cancer and a number of other impairing lung conditions. The EPA and the International Agency for Research on Cancer have determined that PCBs are probably carcinogenic to humans. Other health problems association with PCBs include acne-like skin conditions in adults and motor-skill, memory, and immune system problems in children. Exposure to high levels of mercury can result in high blood pressure and brain, lung, and kidney damage. Mercury poisoning in pregnant women can cause children to be born with nervous system damage, mental retardation, blindness, and speech problems.

The good news is that there are safe ways to identify and handle materials containing these substances and protect yourself, your workers, and local residents from the health problems described above. If you work in building construction, demolition, remodeling, repair, maintenance, or management, this conference can help you learn safe handling techniques that will protect you and others, and connect you with vendors who offer solutions to building hazards.

A full brochure and online registration for the *Handling Hazardous Building Materials: How to Stay Safe and Be Environmentally Friendly* workshop & vendor expo will be available in early December at: www.michigan.gov/deq. Click on "DEQ Training & Workshops" under Quick Links, then on "Workshops".

For more information on this topic, call the DEQ Environmental Assistance Center at 1-800-662-9278 or email davisdsk@michigan.gov.

Welcome New Chapter Members

We are pleased to have you join us and look forward to your involvement and participation in the IFMA West Michigan Chapter:

Dennis Boles - Haworth, Inc.

Shelly Brown - Herman Miller, Inc.

Maurice Moorehead - Pfizer, Inc.

Bob Pierce - Metropolitan Building Maintenance

Todd Staskiewicz - Parkway Electric & Comm.

Jason Wells -Computerized Facility Integration, LLC

Our Chapter Mission:

The West Michigan Chapter of the International Facility Management Association (IFMA) is a professional association to promote the advancement of the facilities management profession at the local level by providing opportunities for education and creating an environment that encourages its members to share knowledge and experiences.

West Michigan Board 2003-2005

Past President	Wayne Veneklasen	wvenekla@comcast.net
President	Dave Kuiper	dave_kuiper@hermanmiller.com
Secretary	John Morrison	jmorrison@grofficefurniture.com
VP Finance/Treasurer	Mike Johnson	michael.johnson@priority-health.com
VP Membership	Marilyn Gould	mgould@ameritech.net
VP Public Relations	Jim Corby	jcorby@steelcase.com
VP Programs	Rick Vande Kerkhoff	richard.vandekerkhoff@gm.com

ProBusS

PROFESSIONAL
BUSINESS
SERVICES
INC

We make available: outsourced business services that will complement and support the demonstrated success and operational excellence of our customers.

Areas of expertise include:

OPERATIONS IMPROVEMENT FACILITIES MANAGEMENT

Lean Manufacturing	Facility Master Planning
Methods Improvement	Facility Operations & Engineering
Inventory Management	Facility Layouts
Quality Systems	Workstation Design
Statistical Process Control	Change Management
Design for Manufacturing	ADA Compliance

We are a client-driven and service-driven organization dedicated to helping business achieve their strategic goals through the use of people, space, processes and equipment. Call us today to see how we might help you.

Jim Watrous: 616.490.4781 or Wayne Veneklasen 616.890.8211

UPCOMING EVENTS

January 21, 2004 3:30-5:00pm at FTC&H in Grand Rapids, MI
Topic: Sustainable Design for New and Existing Buildings
- LEED Overview

February 18, 2004 3:30-5:00pm Herman Miller in Zeeland, MI
Topic: Building Tour of The Marketplace "Green" building

March 17, 2004 5:00-8:00pm Location TBA
Topic: Scholarship Awards Banquet

April 21, 2004 3:30-5:00pm Kalamazoo or Battle Creek, MI
Topic: TBA

Handling Hazardous Building Components:

How to Stay Safe and Be Environmentally Friendly

March 9, 2004

Laurel Manor
Livonia

IFMA West Michigan Chapter
7680 Whitburn Dr. SE
Ada, MI 49301

Place
Stamp
Here

We're on the web!

www.ifma-wm.org