



INFORMATION

Winter 2009

President's Corner

Can you believe we just started a new year, welcomed a new president and are just weeks away from spring?

During this period of a down turn in the markets, Facility Managers can have an impact by economizing our workplaces. IFMA President and CEO, David J. Brady stated in the *IFMA Wire*:

"Financial experts warn: the numbers may get worse; however, your association is poised to help you manage through the economic challenges of the new year, providing you with resources, contacts, discounts and opportunities to help you keep yourself and your facility competitive."

In the upcoming year, keep in mind one of the traits that help make a successful Facility Manager...adaptability in an ever-changing roll. We often display this by doing more with less staff and financial resources.

Your chapter has many ways to arm you with information through our programs. A few are a recently held CFM class and a meeting on lighting regulations and wellness in the work place. Please remember that your chapter boards, both local and national, are here to help you in any way we can and we encourage you to tap into our resources.

Do you have questions or concerns regarding your chapter membership? Please contact our Membership Chair, Marilyn Gould, @ mgould@ameritech.net with any questions you may have.



K.C. Mitchell, CFM



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Our Chapter Mission

The West Michigan Chapter of the International Facility Management Association (IFMA) is a professional organization which promotes the advancement of the facilities management profession at the local level by providing opportunities for education and creating an environment that encourages its members to share knowledge and experiences.

Monthly Meetings

FEBRUARY 2009

Wellness in the Workplace

When: February 18, 3:30 - 5:00 p.m.

Where: Steelcase Learning Center

901 44th Street SE

MARCH 2009

Annual Awards Banquet

When: March 19, 6:00—9:00 p.m.

Where: Frederik Meijer Gardens and
Sculpture Park

Cost: \$30 per person

APRIL 2009

USGBC—LEED EB and the role of the Facility Manager on maintaining the certification.

When: April 15, 3:30 - 5:00 p.m.

Where: TBD

Details to be announced

Order Chapter Logo Items!

Show your support of the West Michigan Chapter by wearing and using our logo items. We have:

- lapel pins (\$2)
- BicClic pens (\$1)
- Men's and women's T-shirts (\$6)
- travel mugs (\$5)
- polo's (\$20)
- hats (\$8)

(go to www.ifma-wm.org under Chapter Chatter for pictures of all the items).

To order, contact Jim Corby at 616.246.9748 or by email at jcorby@steelcase.com. Form of payment accepted: check, credit card or cash.



MEMBERS CORNER

Professional Member Highlight

Allen Van Boven

Gerber Products (Nestle)

Allen Van Boven began his career with Gerber Products in July of 1982. Over the years he has held a wide variety of positions at the Fremont Gerber Campus. Currently Al is the Manager of Maintenance and Office Planning and oversees maintenance, space planning/moves, grounds, and janitorial services.



Allen is excited about the new opportunities that have been created through the Nestle acquisition (2007) with many large projects in the near future including a new 35,000 sq. ft. building project.

Allen enjoys spending time with his family, following his children's sporting events, and the outdoors.

To contact Al you may email him at Al.VanBoven@us.nestle.com

Welcome to our new chapter members. We hope to see you at our

Lynette R. Becksvoort
Waters Realty & Development

Larry A. Cluchey
Mee Industries Inc.

Michael Dibert

Sarah E. Jackinchuk
Ameri Pro Restoration

Becky Kliss
Great Lakes Cleaning

Jennifer McCormick
Daltile

Michael J. McDonald
Access Business Group

Jerry Moder
Buist Electric

John J. O'Brien
Wolverine World Wide Inc.

Marnie Thomas
Cort Furniture Rental

Ruth A. Visser
Herman Miller Inc.

Associate Member Highlight

Matt Larsen

Wolverine Building Group

Matt has been a member of IFMA West Michigan since 1992 and a valued member of the program committee for the past 6 years.



Matt has been with Wolverine Building Group for close to 8 years and has been involved in the development of over 1 million square feet of manufacturing and office space in the U.S., Canada and Mexico. His experience in working on the River House Condos and Spectrum Health Heart Center has given him in depth management exposure to complete large scale construction.

Matt lives in Grandville with his wife and 4 children.

To contact Matt you may email him at mlarsen@wolvgroup.com



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MONTHLY MEETINGS

October Meeting Workplace Violence

The topic of violence in the workplace has been normally addressed as a security issue. However, a report released last September by the IFMA Foundation looks at workplace violence (WPV) from the facility manager's perspective. The report, written by chapter member Wayne Veneklasen and co-authored by Don Barnes (our October '08 speaker), traces the escalation of WPV both here and abroad, describes planning alternatives, ways to react to

WPV and ways in which the facility manager can play a major role in mitigating or preventing violence. The report is free via the IFMA Foundation on the ifma.org website and will be the subject of a May '09 webinar sponsored by the Foundation.

To obtain a free copy of the report on workplace violence entitled "Violence in the Workplace: The Role of the Facility Manager." Written by Wayne D. Veneklasen, Ph.D., CFM, and Donald W. Barnes Jr., CPP, visit www.ifmafoundation.org

November Meeting Van Andel Arena

We had a fantastic opportunity to learn about and tour the Van Andel Arena for our November meeting. The meeting started with details regarding the management of the facility and how it is ran. We were then given a behind the scenes tour of how set ups are handled for sporting events, went on a walkthrough of the air handlers and also got to look at a skybox.

Below are some memorable highlights of the Van Andel from the past few years:

- Ranked 45th in Pollstar Magazine's 2006 Top 50 Arena Venues of all sizes.
- Received On-the-Town Magazine Gold Townie Award for Favorite Concert Venue in 2000, 2001 and 2003.
- Played host to an amazing 5 million patrons before its fifth year of operation, consistently boosting the local economy.
- The facility was named Best Concert Venue by Grand Rapids Magazine in 2005, 2006 and 2007.

Want to learn more about the Van Andel Arena? Click here <http://www.vanandelarena.com/About/63/>

Did you know?

The first real recycling program was introduced in New York City in the 1890s. The city's first recycling plant was built in 1898.

MONTHLY MEETINGS CONTINUED...

December Meeting Annual Toys for Tots Luncheon

The annual IFMA Toys for Tots drive was, again, a success! We hope you enjoyed the lunch and had a chance to catch-up with fellow members and share your holiday plans. We had a lot of toys (38 to be exact) donated by you, the IFMA West Michigan chapter. Our honored guest, Tim O'Connor, gave us an overview of the toy drive and what it takes to get donated toys beneath the trees of under-privileged kids. Bistro Bella Vita was the location for this years event. A big thank you to all that attended and donated a gift!

If you would like more information regarding the Salvation Army click here: http://www.salvationarmyusa.org/usn/www_usn_2.nsf



Wayne Veneklasen



Tim O'Connor (Salvation Army) and K.C. Mitchell



Dollar for Chapter Charity

We have a Dollar for Chapter Charity contribution and here's how it works: during our membership meetings and other IFMA sponsored events, our members can be fined \$1 for an incident. The incidents range from ringing cell phones, answering your cell phone during our meetings and arriving to a meeting late. All money is matched by the chapter and goes to Habitat for Humanity. We are keeping it light-hearted and it is a positive way for us all to contribute to those

INSIDE IFMA

Attention all current and potential LEED Accredited Professionals

The Green Building Certification Institute (GBCI) is updating its system for the LEED AP exam on March 31 this year. The new system will be a three-tiered credentialing system. In this system, there will be new requirements for people to take the LEED AP exam (which will then be given in two parts).

If you are a potential LEED AP looking to take the exam in the current NC version 2.2 system, you will need to register for the exam by the end of March, and take the exam by May to avoid the version changeover. If you want to take the LEED AP exam, then it is recommended you try to take it before this. After the changeover, new requirements will be in effect for LEED AP candidates. The new system will also affect current LEED APs.

A link to detailed information is below from the frequently asked questions page on the Green Building Certification Institute website: <http://www.gbci.org/DisplayPage.aspx?CMSPageID=90#1>

An Opportunity to Help Your Chapter and Your Career

Your IFMA West Michigan chapter is looking for qualified associate and professional members to help form our new Membership Diversity Committee (MDC). This group will meet monthly with the goal of increasing membership in our chapter and focusing on new programs we can launch to enhance our diversity.

MDC's first project will be to develop an outreach program to High Schools in West Michigan. We need to ensure that every high school student in our region understands the career opportunities available to facility management professionals.

The meetings will be organized and members of the MDC will all be expected to commit a few hours each month to our projects. Qualified candidates will be experienced in the facilities management industry and possess the desire to make a difference in our chapter as well as the communities we represent.

- No cost to join
- CFM certification points for participation
- Great for resumes

Please contact Michael Johnson at michael.johnson@priorityhealth.com if you're interested in attending our first meeting on Wednesday March 11, 2008 at 1:30pm.



Michael Johnson, CFM

INSIDE IFMA CONTINUED...

FSU Student Chapter of IFMA Sponsors a Workshop



Green Building Operations & Maintenance: The LEED Implementation Process

Presented by the U.S. Green Building Council

This workshop is intended for building owners, operators and maintenance professionals involved in implementing LEED for Existing Buildings: Operations & Maintenance. It walks through the phases of a typical project, using case examples and implementation strategies throughout to reinforce learning and encourage students to apply knowledge to real-life situations.

Prior Knowledge: Familiarity with the LEED Existing Buildings: Operations & Maintenance Rating System a must. USGBC's *LEED Core Concepts and Strategies* course strongly recommended.

LEARNING OBJECTIVES

After completing this course, you will be able to:

- Communicate the purpose and benefits of the LEED for Existing Buildings: Operations & Maintenance Rating System
- Successfully develop and implement a plan for LEED certification and recertification
- Facilitate the LEED process with all stakeholders
- Utilize the tools available to support LEED implementation and documentation

Participants of this workshop are to come prepared with familiarity of the LEED for Existing Buildings: Operations & Maintenance Rating System, which is free on our website. Paid Participants also receive exclusive online access to the Reference Guide. Registered participants will also receive short case studies to review in preparation of the course.

WHO SHOULD ATTEND?

Building industry professionals seeking to increase their understanding of the LEED for Existing Buildings: Operations & Maintenance Rating System and green building strategies, benefits and resources.

- Architects
- Designers
- Consultants
- Owners
- Engineers
- Facility Managers
- Contractors
- Manufacturers

LEARNING LEVEL

This is a 300-level course. The 200-level *LEED Credit Categories and Intents* course is strongly recommended as preparation.

CONTINUING EDUCATION CREDITS

AIA/CES (HSW):	7
BOMI (CPD):	7
CSI (CEU):	.7
IFMA (CFM/FMP):	7

HOST



WEST MICHIGAN CHAPTER

SPONSORS



FERRIS STATE
UNIVERSITY

FSU Student Chapter of



April 16, 2009
8:30 am – 5:00 pm
Big Rapids, MI

Ferris State University
Rankin Building, Centennial Room
805 Campus Drive
Big Rapids, MI 49307

FACULTY

The following instructors are currently scheduled for this workshop (subject to change):

John Adams
Paul Goldsmith

COST	Before 4/9/09	After 4/9/09
USGBC National Member*	\$345	\$375
Non-member	\$445	\$495
Student (Full-time students only)	\$150 (limited availability)	

Registration Includes:

- Online access to the LEED for Existing Buildings: Operations & Maintenance Reference Guide for one year and a discounted price (\$125 + S&H) on one print edition when ordered at registration
- Educational handouts
- Continental breakfast, lunch and refreshment breaks

For all workshop inquiries, email workshop@usgbc.org or call 800-795-1747.

If the minimum attendance of 25 is not reached, USGBC reserves the right to cancel the workshop up to one week prior. All registered attendees will be contacted directly by USGBC in the event that the workshop is cancelled.

To register, please visit Greenbuild365:

<http://www.greenbuild365.org/coursedetail.aspx?ID=90000263>
your online portal to green building education

Not a USGBC National Member?
Visit www.usgbc.org/membership and start saving!

*Employees of companies that are members of USGBC National receive discounted rates on all workshop offerings and reference materials.

FOCUS

Raise Your Expectations with Raised Access Floors

By Tom Manikowski

Raised Access Floors have been around for more than 20 years, but until very recently they were only used in computer facilities, research laboratories, clean rooms, specialized manufacturing buildings, and other spaces where a readily accessible subfloor space was absolutely necessary. Within the past few years, raised access floors have begun to find widespread use in standard office buildings and commercial environments. Raised access floors make sense not only because they make it extremely easy to reconfigure a commercial space, but also because they can often provide very cost-effective air distribution in large, multi-floor buildings through Under Floor Air Distribution (UFAD).

Raised Access Floors offer numerous economic and environmental benefits:

- Ease of Reconfiguring the Space
- Energy Savings
- Improved Indoor Air Quality
- Increased Ceiling Height
- Enhanced Comfort and Control
- Wiring and Cabling Savings

The newly renovated Haworth Center in Holland MI, is a 300K sq ft facility that is 25% larger than the previous facility. Ken Brandsen, Haworth Facilities Design Manager states: "As a result of our energy modeling we expect a 10% decrease in energy use. This is the result of under floor air distribution, higher efficiency lighting, appliances and fixtures, occupancy sensors, atrium daylight controls as well as a Building Management System".

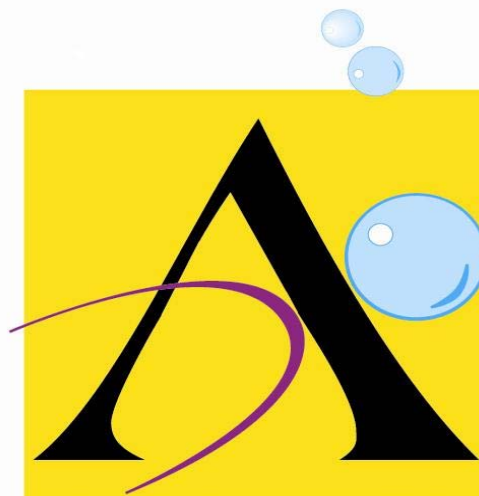
If you are interested in additional information on Raised Access Flooring, or would like to experience a personal tour of the Haworth Center LEED Gold facility, please contact Tom Manikowski at 616.560.5076.



Tom Manikowski



Haworth global headquarters
Holland, Michigan



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*Where the
Customer is
Always First!*

Cross-Networking Event

Business After Hours

(through the Grand Rapids Chamber of Commerce)

Check your business card supply and get ready to make lots of new connections! The 2008-09 Business After Hours season is here! It's time to develop and expand your local and regional business network. Great raffle prizes, food and beverages and another *Prime Time* incentive program are included!

Attendees: Network in this exciting yet relaxed environment while mingling with other Chamber members and while enjoying appetizers and other refreshments!

Date: Third Thursday of each month September to June 2009

Time: 5:30 – 7:30 p.m.

Cost: FREE!

Registration: Go to <http://www.grandrapids.org/events/calendar/> to see the events and register online or call the events hotline at 616.771.0303.

IFMA Online Learning Center

Improving and Maintaining Healthy Indoor Air Quality

Indoor pollution is ranked as one the nation's greatest health risks. Studies show that indoor air pollution leads to debilitating respiratory problems in workers, loss of productivity, increased costs, lengthy litigation and the stigma of sick building syndrome.

Recent technological advances in building maintenance and procurement practices allow for healthier indoor environments. Acquire background information on issues associated with indoor air quality, as well as practical strategies and procurement/specification guidelines for creating healthier indoor environments.

Objectives:

- Understand the health and financial risks of indoor pollution.
- Discover preventive strategies to minimize indoor pollution through material/product selection.
- Explore indoor air quality as it relates to sustainable building and environmental maintenance.

Cost per site: Members \$49 US
Nonmembers \$79 US

Learning Credits .10 CEUs and 1 Certified Facility Manager (CFM)

Featured Journal

Facility Management Journal

FMJ is written specifically for professionals who are concerned with developing and maintaining productive workplaces.

Website: www.fmjonline.com

Date of Publication: January/February 2009



CAREER

IFMA's Online Career Center offers you a convenient way to search for jobs or employees for free. It targets FMs and FM opportunities for job seekers, as well as employers and recruiters. Check out the online career center at http://jobnet.ifma.org/home/index.cfm?site_id=208

Post an Anonymous Resume

Post your anonymous resume for free and let employers submit opportunities to you.

Products/Pricing

No matter what your staffing needs or budget, we have a recruitment product for you.

View Jobs

View the newest/freshest jobs available for Professionals seeking employment.

View the Resumes

View the resumes, and only pay for the ones that interest you.

Personal Job Alert

Create a Job Alert and new jobs that match your search will be emailed to you.

Create Employer Account

Your Employer account will let you manage your job postings, store candidates, contact candidates, and more.

Create Job Seeker Account

Your Job Seeker account will let you store job openings, resumes, cover letters, and more.

Post a Job

Reach the most qualified candidates by posting your opening with our Online Career Center.

About the Editor

Emily Burns is the manager of Facility Planning and Services at Priority Health in Grand Rapids, Michigan. She oversees space and capacity planning, vendor services, employee moves, facility liaisons program and safety at work for the six Priority Health sites as well as overseeing the Distribution Services Center. Emily has been with Priority Health for 4 ½ years and is a 1997 graduate of Indiana Wesleyan University.

Emily is on the IFMA West Michigan executive board of directors as Vice President of Public Relations and is also the chairperson of the 2009 golf committee. Emily lives in Grand Rapids and enjoys spending time with her family and friends, hanging out with her rescue dogs and traveling.

Do you have comments, questions or suggestions regarding the IFMA newsletter? Please contact Emily at emily.burns@priorityhealth.com



Emily Burns

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